

**GIPPSLAND HEALTH LITERACY  
SHORT COURSE  
GIPPSLAND PRIMARY CARE  
PARTNERSHIPS**



**Module 6: Challenges and solutions for organisations in becoming 'health literate'.**

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**SMALL GROUPS**

- Small groups: outline the challenges
- What are the issues that will be most challenging?
- How might they be overcome?
- Report back



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**PLAN-DO-STUDY-ACT (PDSA)**

- Small groups: what are the key features of the PDSA process?
- How might they be applied to health literacy approaches in your organisation?
- Report back



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SUMMARY

- Definitions
- Research about health literacy
  
- Tools for measuring health literacy
  
- Approaches for good practice in health literacy
  - Teach back
  - Ask Me 3
  
- Health literate organisations
- PDSA



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MOVING FORWARD...

- Each person:
- What change would you like to see in your organisation?
  
- What will you do to make change happen?
  
- What is the first think you will do after this course, when you return to work?



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