



CENTRAL WEST
GIPPSLAND
Primary Care Partnership

Operational Plan

2020 – 2021

Central West Gippsland Primary Care Partnership (CWGPCP) Operational Plan

The 2020 – 2021 CWGPCP Operational Plan will focus on the following 3 priority areas:

- Prevention
- System Integration
- Family Violence

Principles that underpin the implementation of the 2020-21 Operational Plan

The CWGPCP will implement the strategic and operational plans through the use of systems thinking, co-design and collective impact approaches to ensure that the complexity of the issues we are addressing are responded to holistically and collaboratively in partnership with our members and the community.

The plan has also been established giving consideration to our local Municipal Public Health and Wellbeing Plans (MPHWP), the work of the Latrobe Health Assembly and the recommendations from the Victorian Royal Commission into Family Violence.

CWGPCP is committed to supporting the recommendations and initiatives from the Hazelwood Mine Fire Inquiry. This will include working closely and collaboratively with the Latrobe Health Assembly.

CWGPCP is committed to supporting the recommendations and initiatives from the Royal Commission into Family Violence. This will include supporting the work of the Gippsland Prevention of Men’s Violence against Women regional plan, as we acknowledge the importance of this work in building health and wellbeing outcomes for the population.

If you would like any further information about any of the strategies within the Operational Plan please contact Liz.Meggetto@lchs.com.au.

| Acronyms | |
|--|-------------------------------|
| EO – PCP Executive Officer | LHA – Latrobe Health Assembly |
| FSO – Food Security Officer | PC – Project Coordinator |
| IHP – PCP Integrated Health Promotion (Prevention) Coordinator | |

Strategic Pillar 1. Prevention

Strategic Goal

To work with communities in Latrobe and Baw Baw to maximise their health and wellbeing.

| 1 | OBJECTIVE | ACTIVITY | WHO | INDICATORS | TIME LINE |
|-----|---|--|------------------------|--|-----------|
| 1.1 | Enhance the capacity of health and human service organisations to engage in prevention activities by providing capacity building around the principles of prevention. | <ul style="list-style-type: none"> Facilitate health promotion capacity building training for prevention and non-prevention workforce. | EO IHP | <ul style="list-style-type: none"> Number of training sessions held and people up-skilled in prevention principles. Increased number of organisations involved in prevention activities and partnering on the Municipal Public Health and Wellbeing Plans (MPHWP). | June 2021 |
| 1.2 | Implement a fully sustainable integrated approach to food security within the Baw Baw Shire and Latrobe City Local Government Areas. | <ul style="list-style-type: none"> Engage key stakeholders to be involved and sustain their involvement in the Baw Baw Food Security Coalition and its working groups and Food For All Latrobe Valley. | IHP FSO | <ul style="list-style-type: none"> Results from Food Security Coalition Annual Reports to measure the collective impact of the food security coalitions in Baw Baw and Latrobe. | June 2021 |
| | | <ul style="list-style-type: none"> Integrate action on food security at a strategic planning level within the Baw Baw Shire Council (BBSC) and Latrobe City Council (LCC) local governments using the 'Ten Ways Local Government Can Act on Food Security' framework. | IHP FSO | <ul style="list-style-type: none"> Number of elements staff have committed to undertake and number of elements completed. | June 2021 |
| | | <ul style="list-style-type: none"> Undertake food security research across Baw Baw and Latrobe, including the United States Department of Agriculture (USDA) Household Food Security Survey, systems mapping and Victorian Healthy Food Basket (VHFB) results for supermarkets. | IHP FSO Students | <ul style="list-style-type: none"> Results of biannual USDA food security measures survey. Results of the VHFB survey. Systems mapping utilised to understand and respond to food system complexities. | June 2021 |
| 1.3 | Support greater integrated health promotion planning with key agencies including local government, community and women's health. | <ul style="list-style-type: none"> Assist/support/take a collaborative approach with Municipal Public Health Planning Process. | EO IHP | <ul style="list-style-type: none"> Catchment wide plans demonstrate collaboration on consolidated and agreed priorities. Percentage of members involved in the MPHWP who have a role in prevention. | June 2021 |
| 1.4 | Support IHP agencies and community groups to continue to promote health protection throughout the COVID-19 pandemic. | <ul style="list-style-type: none"> Bring IHP agencies together to collaborate on emerging prevention needs during COVID-19. Develop supporting resources. | EO IHP | <ul style="list-style-type: none"> Number of COVID-19 resources developed. Description of activities conducted. | June 2021 |

Strategic Pillar 2. System Integration

Strategic Goal

To strengthen the alignment and integration across the health and human service system to deliver early intervention and integrated care that is responsive, person-centred and accessible.

| 2 | OBJECTIVE | ACTIVITY | WHO | INDICATORS | TIME LINE |
|-----|--|---|----------------------------|---|-----------|
| 2.1 | Work with member agencies to implement the 'Healthcare that Counts' (HCTC) Framework to improve care for vulnerable children. | <ul style="list-style-type: none"> Develop supporting resources. Support organisations to implement HCTC framework. | PC | <ul style="list-style-type: none"> Number of services who have completed the initial self-assessment and 12 month review to determine progress. Number of pilot sites with policies, procedures, monitoring processes and/or committees in place to support vulnerable children. | Feb 2021 |
| 2.2 | Continue to embed organisational health literacy principles within the health care sector and expand principles of improved access and understanding to the human services sector. | <ul style="list-style-type: none"> Work with agencies to implement the Health Literacy Guide. Deliver training and build capacity of champions in member agencies. Embed online training modules for health literacy in member organisations. Continue to develop a long term health literacy evaluation plan to measure organisational change over 3+ years. | EO PC Monash Uni | <ul style="list-style-type: none"> Number of organisations implementing a health literacy action plan. Number of health literacy capacity building activities and number of attendees. External evaluation results of the Gippsland health literacy project in partnership with Monash University. | June 2021 |
| 2.3 | Provide cross-sector capacity building and peer networking opportunities to improve engagement between service delivery staff working in the health and human services sectors. | <ul style="list-style-type: none"> Strengthen linkages between Child & Wellbeing Practitioners, AOD and Mental Health through forums and networking events. Support organisations to develop shared care protocols/Memorandums of Understanding; or other collaboration agreements where relevant. Provide varied capacity building opportunities to enhance understanding of different sectors and ability to work collaboratively. | PC | <ul style="list-style-type: none"> Number of networking sessions and training sessions held and people up-skilled. Increased staff understanding of health and human services sectors. | June 2021 |

| 2 | OBJECTIVE | ACTIVITY | WHO | INDICATORS | TIME LINE |
|-----|---|---|----------|--|-----------|
| 2.4 | Continue to work collaboratively with Gippsland PHN and LHA to investigate opportunities to implement recommendations of the 'Latrobe Chronic Illness Community Consultation report'. | <ul style="list-style-type: none"> • Work collaboratively with members to action the recommendations report for chronic disease management system improvements based on the findings of the consultations. | EO PC | <ul style="list-style-type: none"> • Community consultation completed and recommendation report developed. • Number of community members involved in consultation. | June 2021 |
| 2.5 | Support health and human service organisations to develop climate change/adaptation strategies to ensure the health of the community despite the changing climate. | <ul style="list-style-type: none"> • Deliver a climate adaptation forum to increase awareness of adaptation planning and the impact of climate related events on service users and the community. • Support members with climate adaptation/severe weather event planning actions including further workshops/training as required. | EO PC | <ul style="list-style-type: none"> • Number of attendees at forum and training events. • Number of members working on climate adaptation activities. | June 2021 |
| 2.6 | Support members to continue to deliver integrated services and address service gaps throughout the COVID-19 pandemic. | <ul style="list-style-type: none"> • Bring members together to collaborate on emerging service needs and gaps during COVID-19. • Develop supporting resources. | EO PC | <ul style="list-style-type: none"> • Number of COVID-19 resources developed. • Description of activities conducted. | June 2021 |

Strategic Pillar 3. Family Violence

Strategic Goal

To strengthen the alignment and integrated approach between the health and human service system to improve organisations' ability to respond to and prevent family violence.

| 3 | OBJECTIVE | ACTIVITY | WHO | INDICATORS | TIME LINE |
|-----|--|---|-----------------|---|-----------|
| 3.1 | Support member organisations to appropriately identify and respond to family violence, in partnership with Gippsland Women's Health. | <ul style="list-style-type: none"> Work with Gippsland Women's Health to support organisations to appropriately identify and respond to family violence. Provide capacity building opportunities to enhance workforce ability to identify and respond to family violence, including Multi-Agency Risk Assessment and Management Framework (MARAM) training. | PC | <ul style="list-style-type: none"> Number of organisations with a focus on improving their family violence response. Number of networking sessions and training sessions held and people up-skilled. Health staff have increased skills in identifying and responding to family violence. | June 2021 |
| 3.2 | Support greater integration of family violence primary prevention initiatives through the facilitation of the Latrobe Prevention of Men's Violence against Women (PMVAW) sub-regional network and provide support to the Baw Baw Family Violence Prevention Network (Baw Baw – Our Watch Our Issue). | <ul style="list-style-type: none"> Facilitate the Latrobe PMVAW sub-regional network. Support to the Baw Baw Family Violence Prevention Network (Baw Baw – Our Watch Our Issue). Provide capacity building opportunities to enhance workforce capacity for family violence primary prevention. | EO IHP | <ul style="list-style-type: none"> Number of partners involved in the Latrobe PMVAW network. Number of Latrobe PMVAW network meetings facilitated. Collective impact approach agreed upon and reviewed. Improved integration and collective impact approach within Baw Baw Our Watch Our Issue. | June 2021 |
| 3.3 | Increase organisational capacity to identify and respond to elder abuse through support and promotion of the Integrated Model of Care for Elder Abuse. | <ul style="list-style-type: none"> Support organisations to embed elder abuse principles in policies and procedures. Provide capacity building opportunities to enhance workforce ability to identify and respond to elder abuse. | PC | <ul style="list-style-type: none"> Number of networking sessions and training sessions held and number of health professional's up-skilled. Health staff have increased skills in identifying and responding to elder abuse. Elder Abuse Health Pathway developed for Gippsland. Number of organisations with elder abuse embedded in internal policies and procedures. | June 2021 |
| 3.4 | Support members to continue to deliver primary prevention and family violence support and address service gaps throughout the COVID-19 pandemic. | <ul style="list-style-type: none"> Bring members together to collaborate on emerging service needs and gaps during COVID-19. Develop supporting resources. | EO PC IHP | <ul style="list-style-type: none"> Number of COVID-19 resources developed. Description of activities conducted. | June 2021 |